

New free virtual health care service

Dear valued partner,

With the commitment to contribute to the health and wellness of our policyholders in mind, we are happy to offer a new virtual health care service in partnership with EQ Care, the reference in virtual health care in Canada.

With this service, your clients will be able to get immediate medical support from their computer or mobile device, from the comfort of their home. Whatever their needs, they can count on the EQ Care team 24/7 to offer them human, professional, and confidential support, backed by more than 30 years of experience in the health care field.

Please note that certain eligibility criteria apply to have access to this service, which will be offered free of charge to most clients with one of the following benefits:

- Health care (Extended Health Care, Hospitalization and Prescription Drugs)
- Disability (Disability Insurance, Mortgage Disability and Monthly Indemnity)

To learn more about the EQ Care virtual health care service, please visit our website at qc.bluecross.ca/telemedicine. You will also find a promotional document here presenting all the advantages of this service that you can share with your clients.

A communication will be sent to your clients in the coming days to announce the launch of this new service.

Thank you for partnering with Québec Blue Cross®. We hope that this new service will meet the needs of your clients.

Sylvain Charbonneau
President and Chief Executive Officer



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